

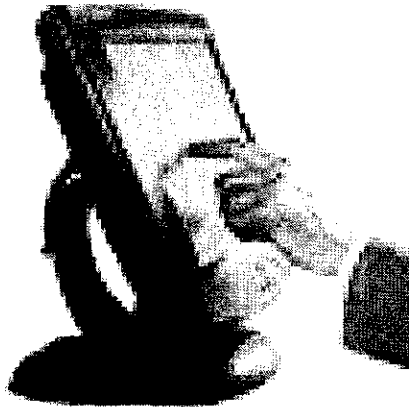
Millview Surgery - Summer 2004

Welcome to the Summer newsletter. In September we plan to refurbish the Treatment Room with as little disruption as possible.

Whilst summer is in full swing we at Millview are already preparing and planning for the October flu campaign, details of which you will find inside.

Pauline Harrison - Practice Manager

As you have probably noticed we have a Touchscreen installed in Reception.



This screen allows you to mark yourself in for your appointment without having to speak to a receptionist. By only answering a few simple questions on the screen.

We hope you like the Touchscreen and encourage you to use it. It is easy to use but if you do have any problems

there is always a member of staff around to help.

The Screen will hopefully reduce the queue at the desk for patients wanting information and to book future appointments.

We would love to know your comments about using the screen. Please let us know what you think of our latest gadget.

FLU 2004
Worried about Winter? The germs and cold?

Well worry no more, either young or old. The team at Millview are waiting for you.

With a smile and a chat and a jab for the flu!

Hello, Goodbye & Congratulations!!

A big hello to Dr Prabu who is our new registrar and will be with us for the next six months.



We all wish him well and hope he enjoys his time at Millview Surgery.

Also welcome to our new receptionist

Sharon Charlesworth who joined us in June 2004.

Sadly Kathy Kings will be leaving us for 9 months to undertake a Specialist Practice Nurse course at Derby University. We all wish her well. Debbie Holt will be joining us to

cover nursing shortages whilst Kathy is off, so we welcome her.

Congratulations both to Suzanne, our medical secretary and Dr

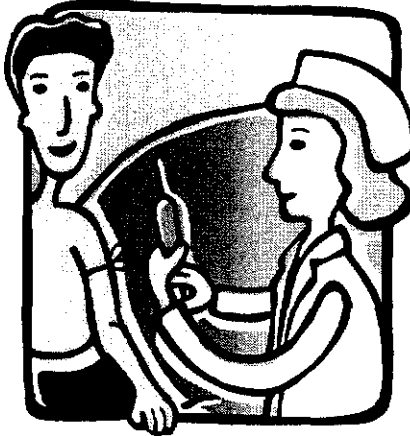


Clarkin who have both recently safely delivered bonny bouncing baby boys.

FLU VACCINATION DAY 2004

FLU VACCINATION DAY 2004

Worried about winter
The germs and cold?
Well worry no more,
neither young or old.
The team at Millview
are waiting for you,
With a smile and a
chat and a jab for the
FLU!!



**YES! Its that time
of year AGAIN!!!
PLEASE COME
AND JOIN US
AND CATCH UP
WITH OLD
FRIENDS!! THE
FLU VACCINES
WILL BE GIVEN
ON:**

**Wednesday 13th
October 2004
At
The Old Meeting
House, Stockwell
Gate, Mansfield.**

**PLEASE DO NOT
FORGET!! You do
have to ring the
surgery to book
an appointment.**

These will be
available from
mid-September.

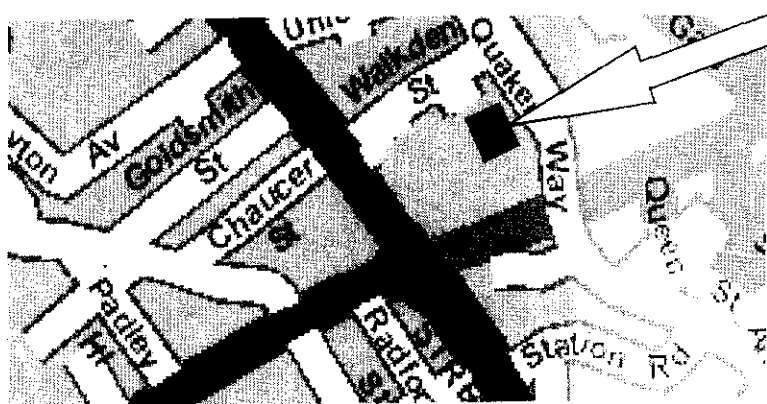
IT WOULD HELP
US GREATLY IF
YOU COULD:

Wear short sleeve
clothing, as it is eas-
ier to access the in-
jection site.
Ease congestion, by
trying to keep to your
appointment time
and trying NOT to
come too early.

Be prepared to stay
for 10 minutes after
your injection.
Help yourself to cold
refreshments.

**THE TEAM
AT
MILLVIEW
LOOK
FORWARD
TO SEEING
YOU ALL
ON THE
DAY!!!
GET YOUR
FREE JAB
AND GET
YOURSELF
PROECTED**

Worried about
Winter? The germs
and cold?
Well worry no
more either
young or old
The team at
Millview are waiting
for you
With a smile and a
chat and a jab for
the flu!



**OLD MEETING
HOUSE**

**REMEMBER TO BOOK YOUR
FLU VACCINATION FOR
WEDNESDAY 13TH OCTOBER 2004
WE'LL SEE YOU THERE!**

Do you want to stop smoking?

New Leaf is a specialist service to help people to stop smoking. We are hugely successful in not only helping people to quit, but also ensuring that they have stopped.

We have trained advisors offering support, encouragement, information and friendly advice through 6-8 week support programmes. Currently there are 9 groups operating in the area, plus two drop in clinics, one at Kings Mill Hospital and one specifically for young people, held at Connexions in Mansfield. Groups operate during the day and in the evenings and these provide practical advice

and support rather than formal lectures. Nicotine Replacement Therapy (NRT) and Zyban (a prescription drug) are medications that are available on



prescription. Smokers who want to quit are encouraged to use one of these products, as

North Nottinghamshire **NHS**
Health Authority

new leaf

the success of the quit attempt is quadrupled if the medication is taken as directed and regular attendance to the smoking cessation group is made.

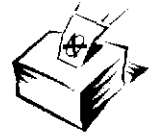
A list of the groups held in Mansfield is listed below and there are further groups held in Ashfield and Newark and Sherwood.

**PLEASE NOTE
THESE GROUPS
MAY OF
ALTERED**

"We are hugely successful in not only helping people to quit, but also ensuring that they have stopped."

MONDAY	9.30 AM	MANSFIELD DISTRICT COUNCIL OFFICES, CIVIC CENTRE, MANSFIELD
MONDAY	6.00 PM	ST JOHNS STREET HEALTH CENTRE, MANSFIELD
TUESDAY	9.30 AM	TURNER MEMORIAL HALL, MANSFIELD WOODHOUSE
TUESDAY	12.30PM	ST JOHNS STREET HEALTH CENTRE, MANSFIELD
TUESDAY	3.00 PM - 5.00 PM	DROP IN CLINIC, OUTPATIENTS DEPT, KINGS MILL HOSPITAL
WEDNESDAY	9.30 AM	TOWN HALL, WARSOP
WEDNESDAY	12.30PM	BUDDIES CENTRE, PEEL CRESCENT, BULL FARM, MANSFIELD
WEDNESDAY	6.00PM	ST JOHNS STREET HEALTH CENTRE, MANSFIELD
THURSDAY	9.30 AM	WILLIAM KAYE COMMUNITY HALL, LADYBROOK LANE
THURSDAY	4.00 PM - 5.30 PM	DROP IN FOR YOUNG PEOPLE, CONNEXIONS CENTRE, REGENT STREET, MANSFIELD
FRIDAY	2.00PM	OAK TREE LANE HEALTH CENTRE, MANSFIELD

Suggestion Box Answers



As you may have noticed we have had a suggestion box at Millview for you to post your comments and suggestions about the services we provide to you. As we are unable to answer all questions in person we have listed the most common questions and our answers in this quarter's newsletter.

posted when the surgery is closed?

Answer
Unfortunately we are unable to provide a letterbox as the previous letter boxes have been vandalised. On two occasions someone tried to set fire to the building through the letterbox.

Answer

At present one fan in the waiting room is adequate as the room has to remain at a comfortable temperature for babies and the elderly.

Question 3

More pictures and books for little children.

Answer

Books and games for children are left in the waiting room, but these soon disappear

Question 1

Could a letterbox be made outside so prescriptions then can be

Question 2

Could we have 3 more fans in the waiting room?

"On two occasions someone tried to set fire to the building through the letterbox"

Prescriptions



Due to increased pressure of work the nursing team regretfully can no longer supply prescriptions for patients as part of their appointment. This does not affect any appointments with our Nurse Practitioner - Karen Wheeler. Would all patients ensure that their prescription requests are in well before they run out of medication. Thank you.

Missed Appointments



In July 220 patients missed their booked appointments. Please cancel your appointment if you cannot attend

Millview Car Park



Please only use the car park whilst at the surgery or fetching your prescription from the chemists. It has been noticed that some people are using the car park for the vets or shopping.

Millview Surgery cannot be held responsible for any damage to vehicles left in the car park. Patients

Help Us To Update Your Records

It is important that we have up to date information about you on our system. If you have moved house or changed your telephone number, please fill in the form below and hand it in at reception. Thank you

Name _____
New Address: _____
New Telephone Number : _____

ORDER YOUR REPEAT PRESCRIPTIONS ONLINE AT:

www.millviewsurgery.co.uk

Please allow 48 hours for repeat prescriptions